

DATA SECURITY STATEMENT

Alkoomi are committed to maintaining the highest level of data security and protecting the data entrusted to us by our clients, stakeholders and partners. This Security Commitment Statement outlines our approach to implementing robust security measures and controls in alignment with ISO 27001:2022.

Alkoomi use robust technical, physical and administrative safeguards, including premises 24-hour security system, passwords and information encryption, and have clear policies and procedures for protecting and handling data.

We regularly assess and update our security controls and internal practices and controls to address emerging threats, vulnerabilities, access and changes in the business environment.

Alkoomi conduct security awareness training programs for our employees to ensure they understand their roles and responsibilities in maintaining information security.

Our security measures are designed to maintain the confidentiality, integrity, and availability of clients data, both in transit and at rest, ensuring that data is only accessible to authorised personnel and is kept only as long as necessary.

We regularly review our security policies to meet international standards and comply with the latest data protection regulations.

We have an established incident response plan to promptly and effectively address security incidents or potential data breaches. We will notify affected parties in a timely manner if a security incident poses a risk to their organisation's information or systems. If a security incident poses a risk to affected parties, we will provide notifications in accordance with applicable laws and regulations.

By adhering to this Security Commitment Statement, we demonstrate our commitment to providing a secure environment for our customers' data and upholding the highest standards of information security.

Please refer to the broader Alkoomi privacy statement for further information.